

OFFICE OF THE CEO

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■ @centlec @centlecutility www.centlec.co.za

Centlec Downtime Services

To The Community

CENTLEC (SOC) Ltd will be upgrading an alternative power supply for the ICT services tomorrow the 7th of July 2023, from 23:00 until the 8th of July 2023 at 01:00, estimated time (3 hours). As a result, it will be necessary to switch off all servers during this time, which will lead to a temporary disruption of the following services:

- Purchase of electricity
- Call Centre.

We understand the inconvenience this may cause, and we apologize for any disruption to our normal operations. This maintenance activity is crucial to ensure the long-term reliability and stability of our systems.

Authorized By

Ms. B Motshwene

Acting Executive Manager: Retail

Directors: MS Sekoboto (CEO), T Malgas (Company Secretary