

**OFFICE OF THE CFO**

<b>Contact Person:</b> MJ Lenka	<b>Date:</b> 25 March 2024
<b>E-mail:</b> <a href="mailto:Jeanette.Lenka@centlec.co.za">Jeanette.Lenka@centlec.co.za</a>	<b>Tel:</b> 051 412 2664
<b>Our Ref.:</b>	<b>Your Ref.:</b>

## **PUBLIC NOTICE**

### **UNKNOWN OR UNCLAIMED DIRECT BANK DEPOSITS AND REFUNDS**

CENTLEC (SOC) LTD would like to appeal to its customers who paid their electricity accounts via internet or deposited the money at the bank without writing their own electricity account numbers starting with 500... as a reference, to come forward and claim these deposits. Proof of such deposits must be provided so that the correct allocations can be made. Should these deposits not be claimed by 31 May 2024, the unclaimed deposits will be transferred to the general revenue account of the entity and will be utilized for other purposes. To claim your deposit, sufficient proof must be provided.

Customers with inactive electricity accounts, with a credit balance, should apply for a refund of their credit balances before 31 May 2024. Documents required for refunds are:

- *Completed refund application form.*
- *ID document, and*
- *Proof of banking details*

Should these refunds not be claimed by 31 May 2024, the unclaimed refunds will be transferred to the general revenue account of the entity and will be utilized for other purposes.

All further enquiries regarding the above matters can be directed to our Revenue Management Sub-Directorate at the following contact numbers:

- Herman Erasmus (Bank Deposits)  
E-mail: [Herman.Erasmus@centlec.co.za](mailto:Herman.Erasmus@centlec.co.za)  
Tel: 051 412 2657
- Ayanda Pini (Refunds)  
E-mail: [Ayanda.Pini@centlec.co.za](mailto:Ayanda.Pini@centlec.co.za)  
Tel: 051 412 2679



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**ZSN WILLIAMS**  
**CHIEF FINANCIAL OFFICER**

