



PERFORMANCE AGREEMENT

Made and entered into by and between:
CENTLEC (SOC) LTD

As represented by the Chief Executive Officer, **MALEFANE SEKOBOTO**

("the employer")

And

NTEBALENG ANNASTACIA LETENO

In her capacity as the Executive Manager: Compliance and Performance of CENTLEC (SOC) Ltd
("the employee")

For The Financial Year:
1 July 2023 – 30 June 2024

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PREAMBL

This performance Agreement is entered into by and between:

CENTLEC (SOC) Ltd herein represented by **MALEFANE SEKOBOTO** in his capacity as the Chief Executive Officer, and **NTEBALENG ANNASTACIA LETENO**, the Executive Manager: Compliance and Performance of CENTLEC (SOC) Ltd (hereafter referred to as the employee).

Whereby it is agreed as follows:

1. INTRODUCTION

- 1.1 The employer has entered into a contract of employment with the employee appointed as the Executive Manager: Compliance and Performance commencing **2 January 2019**, in terms of Article 90 of the Articles of Association of the Company.
- 1.2 The contract of employment concluded between the parties requires the parties to conclude an annual performance agreement. The parties hereby agree to have this contract developed by the application of the principles of Section 57 of the Municipal Systems Act 32 of 2000 ("the Systems Act") as amended, and the Local Government: Municipal Performance Regulations for Municipal Managers and Managers Directly accountable to Municipal Managers, 2006, as well as the Local Government: Regulations of Appointment and Conditions of Employment of Senior Managers, 2014.
- 1.3 The parties wish to ensure that they are clear about the goals to be achieved and secure the commitment of the Executive Manager: Compliance and Performance, reporting to the Chief Executive Officer representing the employer, to a set of actions that will secure performance goals.
- 1.4 This performance contract is between **NTEBALENG ANNASTACIA LETENO**, the Executive Manager: Compliance, Performance, and **CENTLEC (SOC) Ltd**. It is for the 2023/24 financial year only. The expected performance reflected in this contract is based on the Service Delivery Agreement between the company and the parent municipality, the employer's Multi-Year Business Plan and the Service Delivery and Budget Implementation Plan for 2023-24. These documents have been approved by the Board of Directors of CENTLEC (SOC) Ltd and adopted by the Council of Mangaung Metropolitan Municipality, and therefore shall be the basis of performance assessment.

2. PURPOSE OF THIS AGREEMENT

The parties agree that the purpose of this Agreement is to:

- 2.1 Specify objectives and targets defined and agreed with the employee and to communicate to the employee the employer's expectations of the employee's performance and accountabilities in alignment with the Service Delivery Agreement, the Multi-Year Business Plan and the Service Delivery and Budget Implementation Plan and the employer's Budget for 2023-24;
- 2.2 Specify the accountabilities as set out in the Performance Plan, which forms an annexure to this performance agreement;
- 2.3 Monitor and measure performance against set targeted outputs;
- 2.4 Use the performance agreement as a barometer to assess the employee's performance;
- 2.5 In the event of outstanding performance, to reward performance appropriately; and
- 2.6 Give effect to the employer's commitment to a performance-oriented relationship with its employee in attaining equitable and improved service delivery.

3. COMMENCEMENT AND DURATION

- 3.1 This Agreement will commence on **1 July 2023** and will remain in force until **30 June 2024**; thereafter a new Performance Agreement, Performance Plan and Personal Development Plan shall be concluded between the parties for the remainder of the current financial year or the next financial year.
- 3.2 The parties will review the provisions of this Agreement during June each year. The parties will conclude a new Performance Agreement and Performance Plan that replace this Agreement at least once a year by not later than the beginning of each successive financial year.
- 3.3 Should the employee terminate, or his employment be terminated for any reason as may be agreed between the parties prior to **30 June 2024**, this Agreement will therefore automatically terminate on such a date as agreed by the parties.
- 3.4 The content of this Agreement may be revised at any time during the above-mentioned period to determine the applicability of the matters agreed upon.

- 3.5 If at any time during the validity of this Agreement the work environment alters (whether resulting from the Board of Directors' decision, the Council of the parent municipality's resolution or otherwise) to the extent that the contents of this Agreement are no longer appropriate, the contents shall be revised immediately.

4. PERFORMANCE OBJECTIVES

- 4.1 The Performance Plan (**Annexure "A"**) sets out:

- a) The performance objectives and targets that must be met by the employee; and
- b) The timeframes within which those performance objectives and targets must be met.

- 4.2 The performance objectives and targets reflected in Annexure "A" are set by the employer in consultation with the employee and based on the Multi-Year Business Plan, Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the employer, and shall include key objectives; key performance indicators; target dates and weightings:

- a) The Key Performance Objectives describe the main tasks that need to be done.
- b) The Key Performance Indicators provide the details of the evidence that must be provided to show that a Key Performance Objective has been achieved.
- c) The Target Date describes the timeframe in which the work must be achieved.
- d) The Weightings show the relative importance of the Key Performance Objectives to each other.

5. PERFORMANCE MANAGEMENT SYSTEM

- 5.1 The employee agrees to participate in the Performance Management System that the Board of Directors approved and introduced for the company to manage the performance of its staff.
- 5.2 The employee accepts that the purpose of the Performance Management System is to provide a comprehensive system with specific performance standards to assist the employer, its management and staff to perform to the standards required.
- 5.3 The employer will consult the employee about the specific performance standards that will be included in the Performance Management System as applicable to the employee.
- 5.4 The employee undertakes to focus actively on the promotion and implementation of the Key Performance Areas (KPAs) (including special projects relevant to the employee's responsibilities) within the Service Delivery and Budget Implementation Plan.

- 5.5 The employee's assessment will be based on his performance in terms of the outputs/outcomes specified in the attached Performance Plan.
- 5.6 Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan as well as the actions agreed to and implemented that must take place within set timeframes.
- 5.7 The criteria upon which the performance of the employee shall be assessed consist of the following components, all of which shall be contained in the Performance Plan:
- i) The Employee must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPAs) and the Core Competency Framework Structure (CFS), respectively.
 - ii) Each area of assessment will be weighted and will contribute a specific part to the total score.
 - iii) KPAs covering the main areas of work will account for 80% (Strategic Focus Area 50% and Functional Focus Area 30%) and CFS will account for 20% of the final assessment.
 - iv) The Employee's assessment will be based on his/ her performance in terms of the outputs/ outcomes (performance indicators) identified as per attached Performance Plan (Annexure "A"), which are linked to the KPA's, and will constitute 80% of the overall assessment result as per the weightings agreed to between the Employer and Employee.
 - v) The CFS will make up the other 20% of the Employee's assessment score, which will be recorded in the performance plan (Annexure "A").
 - vi) Each area of assessment will be weighted and will contribute a specific part to the total score.
 - vii) KPAs covering the main areas of work will account for 80% and Competencies will account for 20% of the final assessment.
- 5.8 Despite the establishment of agreed intervals of evaluation, the employer may in addition review the employee's performance at any stage while the contract of employment remains in force.

6. EVALUATING PERFORMANCE

- 6.1 The employee shall submit the quarterly performance report within thirty (30) working days after the end of the quarter, which will be supported by relevant and sufficient documentary evidence.
- 6.2 The quarterly performance reports, including the supporting evidence, shall be subject to both internal and external audit.
- 6.3 The evaluation of the employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.

6.4 The annual performance appraisal will involve:

6.4.1 Assessment of the achievement of results as outlined in the Performance Plan:

- a) Each KPA shall be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to *ad hoc* tasks that had to be performed under the KPA.
- b) An indicative rating on the five-point scale shall be provided for each KPA.
- c) The applicable assessment-rating calculator must then be used to add the scores and calculate a final KPA score.

6.4.2 Assessment of the Leading and Core Competencies Requirements (L&CCR)

- a) Each Leading and Core Competency Requirement shall be assessed according to the extent to which the specified standards have been met.
- b) An indicative rating on the five-point scale shall be provided for each Leading and Core Competency Requirement.
- c) This rating shall be multiplied by the weighting given to each Leading and Core Competency Requirement during the contracting process, to provide a score.
- d) The applicable assessment-rating calculator must then be used to add the scores and calculate a final Leading and Core Competencies Requirements (L&CCR) score.

6.4.3 Overall rating

- a) An overall rating shall be calculated using the applicable assessment-rating calculator. Such overall rating shall represent the outcome of the performance appraisal.

6.5 The assessment of the performance of the employee will be based on the following five-point rating scale for both KPAs and Leading and Core Competencies Requirements:

Level	Terminology	Description	Rating				
			1	2	3	4	5
5	Outstanding Performance	Performance far exceeds the standard expected of an employee at this level. The key appraisal indicates that the employee has achieved above fully effective results against all performance criteria and indicators as specified in the Performance Agreement (PA) and Performance plan and maintained this in all areas of responsibility throughout the year.					

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Level	Terminology	Description	Rating				
			1	2	3	4	5
4	Performance significantly above expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year.					
3	Fully effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the employee has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan.					
2	Performance not fully effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan.					
1	Unacceptable performance	Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.					

6.6 The evaluation will be done between the Chief Executive Officer and the Executive Manager: Compliance and Performance

6.7 The Chief Executive Officer (CEO) shall co-ordinate the performance management processes including the evaluation, implementations, and management of performance outcomes.

7. SCHEDULE OF PERFORMANCE REVIEWS

The performance of the employee shall be reviewed on the following dates, with the understanding that the reviews in the **first and third quarter may be verbal** if the performance is satisfactory:

First Quarter: 1 July 2023– 30 September 2023– Review in the Second quarter FY2023/24

Second Quarter: 1 October 2023– 31 December 2024 - Review in the third quarter FY2023/24

Third Quarter: 1 January 2024 – 31 March 2024 - Review in the fourth quarter FY2023/24

Fourth Quarter: 1 April 2023– 30 June 2024 - Review - Review in the first quarter FY2023/24

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8. PERFORMANCE REVIEW PROCEDURES

- 8.1 The evaluation of the employee's quarterly performance must be undertaken by the employer in consultation with the employee.
- 8.2 The onus is on the employee to provide proof that she has met the key performance targets and standards, within the set timeframes.
- 8.3 The employer and the employee must meet to conduct a formal performance rating and agree to the final scores. It may be necessary to have two meetings before a final agreement. In the event of a disagreement, the employer has the final say regarding the final score that is given.
- 8.4 Initially the scoring should be recorded on the scorecard, then transferred onto the consolidated score sheet:
 - a) Deadline dates that have been met should be marked alongside with a **X**.
 - b) Deadline dates that have not been met should be marked alongside with a **=**.
 - c) Performance Indicators that have been provided as evidence of achieving an objective should be marked alongside with a **X**.
 - d) Performance Indicators that have not been provided as evidence of achieving an objective should be marked alongside with a **=**.
 - e) Any reasons for non-compliance should be recorded during the review session in the column marked "reason for deviation".
- 8.5 Members of the review panel should make their own notes during the formal review meeting and should assign a rating in relation to the weighting assigned to a specific objective.
- 8.6 Only those items relevant to the review period in question should be scored.
- 8.7 The employer and the employee are to prepare and agree an individual learning plan and to set new objectives, targets, performance indicators, weightings, and dates, etc. for the following financial year.
- 8.8 Poor work performance will be dealt with in terms of the incapacity procedure as outlined in the applicable Labour Legislation.
- 8.9 The employer shall keep a record of the review and assessment meetings.
- 8.10 Performance feedback shall be based on the employer's assessment of the employee's performance.

- 8.11 The employer will be entitled to review and make reasonable changes to the provisions of the Performance Plan, from time to time, for operational reasons. The employee will be fully consulted before any such changes are made.
- 8.12 The performance assessment results of the employee must be submitted to the Board of Directors as well as the Accounting Officer of the parent municipality within fourteen (14) days after conclusion of the assessment.

9. MANAGEMENT OF EVALUATION OUTCOMES

- 9.1 The evaluation of the employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- 9.2 A performance bonus of between **5%** and **14%** of the all-inclusive annual remuneration package may be paid to the employee in recognition of outstanding performance to be constituted as follows:
- 9.2.1 The performance bonus payment shall be categorised into two bands with some ranges per band. The first performance bonus (cash rewards) payment band ranges between 5% and 9% of the all-inclusive remuneration package, as follows:**
- i) A score of 130% - 138% to qualify for a 5% bonus;
 - ii) A score of above 138% - 148% to qualify for a 7% bonus;
 - iii) A score of above 148% - 149% to qualify for a 9% bonus.
- 9.2.2 The second performance bonus (cash rewards) payment band ranges between 10% and 14% of the all-inclusive remuneration package, as follows:**
- i) A score of 150% - 155% to qualify for a 10% bonus;
 - ii) A score of above 155% - 160% to qualify for a 13% bonus;
 - iii) A score of above 160% to qualify for a 14% bonus.
- 9.3. The performance achievement ranging between 100% and 129% shall be regarded as performance that fully meets the standards expected in all areas of the job. The assessment indicates that the employee has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan.

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10. CONSEQUENCES OF SUB-STANDARD PERFORMANCE

- 10.1 A level of performance achievement of below 100% shall warrant the employer to execute corrective measures that may include disciplinary measures due to incapacity. This must be implemented after the employer has proven on the balance of probability that there was capacitation done and despite that the employee failed to perform as expected.
- 10.2 Should the employee score below 100%, the employer, together with the employee, shall develop a Remedial and Developmental Support Plan within 30 days of the Mid-Year Performance Review to assist the employee to improve her performance. The design of the plan will be such that there should be performance improvement within 6 months of its implementation.
- 10.3 The plan will clearly specify that there should be performance improvement within 6 months of its implementation and will also outline the responsibilities of the employer as well as the responsibilities of the employee regarding its implementation.
- 10.4 If after 6 months, during the end-year performance review, the employee concerned still achieves a score of less than 100% and the employer has evidence or proof that it has met its responsibilities in terms of implementing the remedial and developmental support plan, the employer will consider steps to terminate the contract of the employee on the grounds of poor performance or operational incapacity.

11. OBLIGATIONS OF THE EMPLOYER

11.1 The employer shall:

- a) Create an enabling environment to facilitate effective performance by the employee;
- b) Provide access to skills development and capacity building opportunities;
- c) Work collectively with the employee to solve problems and generate solutions to common problems that may have an impact on the performance of the employee;
- d) On request of the employee, delegate such powers as may reasonably be requested by the employee to enable him to meet the performance objectives and targets established in terms of this agreement; and
- e) Make available to the employee such resources as the employee may reasonably require from time to time to assist him to meet the performance objectives and targets established in terms of this agreement.

12. CONSULTATION

- 12.1 The employer agrees to consult with the employee timely where the exercising of the powers will have, amongst others:
- a) A direct effect on the performance of any of the employee's functions;
 - b) Commit the employee to implement or to give effect to a decision made by the employer; and
 - c) A substantial financial effect on the employer.
- 12.2 The employer agrees to inform the employee of the outcome of any decision taken pursuant to the exercising of powers contemplated in 12.1 as soon as is practicable to enable the employee to take the necessary action without delay.

13. DISPUTE RESOLUTION

- 13.1 Any dispute about the nature of the employee's performance agreement, whether it relates to key responsibilities, priorities, methods of assessment and/or any other matter provided for, shall be mediated by:
- i) The Board of Directors within seven (7) days of receipt of a formal dispute from the employee; or
 - ii) Any person appointed by the Board of Directors.
- 13.2 In case of disputes, which cannot be resolved through negotiations and mediation as outlined above, the employee has a right to refer the case to the Council of the parent municipality, who must settle the matter within thirty (30) days of receipt of a formal written dispute. The decision of the Council of the parent municipality shall be deemed final and binding on both parties.

14. GENERAL

- 14.1 The contents of this agreement and the outcome of any review conducted in terms of Annexure "A" must be made available to the public in accordance with the Municipal Finance Management Act and Section 46 of the Municipal Systems Act as amended.
- 14.2 Nothing in this agreement diminishes the obligations, duties or accountabilities of the employee in terms of his/her contract of employment, or effects of existing or new regulations, circulars, policies, directives of other instruments.

15. WHOLE AGREEMENT

15.1 The parties to this contract agree that this contract constitutes the whole agreement and arrangement for the performance of the employee with effect from 01 July 2023.

15.2 No agreement, varying, adding to, deleting from or cancelling this contract, shall be effective unless reduced to writing and signed by both parties. The annexure "A" attached to this contract will have the same force and effect as if they were written in this section of the contract:

Thus done and signed at Bloemfontein this 28 day of June 2023.

EMPLOYEE:


Signature:  Name Print: Ntebaleng Anastacia Leteno

WITNESSES:

1. Signature: _____ Name Print: _____

2. Signature: _____ Name Print: _____

FOR AND ON BEHALF OF CENTLEC (SOC) Ltd (EMPLOYER):

Signature:  Name Print: Malefane Seboto

WITNESSES:

1. Signature:  Name Print: K Kersop

2. Signature:  Name Print: Candius Shepane

ANNEXURE A:

PERFORMANCE PLAN OF THE EXECUTIVE MANAGER: COMPLIANCE AND PERFORMANCE OF CENTLEC (SOC) Ltd

This plan defines the employer's expectations of the employee in accordance with his/her Performance Agreement, to which this document is attached. This Performance Plan must, in terms of the Municipal Performance Regulations, also include timeframes and weightings.

There are five (5) parts to this Plan:

1. Key Performance Areas (KPAs) schedule, detailing key objectives and their related performance indicators, weightings and target dates
2. A Schedule of Key Performance Area Requirements
3. A Leading and Core Competences Requirements (L&CCR) Schedule, setting out selected core managerial and occupational competencies
4. Personal Development Plan (PDP), for addressing developmental gaps
5. Record of assessment meetings (Control Sheet)

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1. SCHEDULE OF KEY PERFORMANCE AREAS (KPIs):

Key Performance Area	Weighting	Ref.	Performance Indicator	Baseline Information	Target				Progress on date of review
					Timeframes	Quality	Quantity	Measurement	
Basic Service Delivery & Infrastructure Development	15%	7-2.2(a)	Maintain 197 vehicles according to the 2022/2023 Fleet Maintenance Plan by 30 June 2024	2023/24 Maintenance Reports	Quarterly	Maintenance Reports	Four (4) quarterly Reports.	As per par 6.5 above	
	10%	7.5.1(a)	Compile and submit reviewed SDBIP FY 22/23, Mid-term report 22/23, FY 23/24 and first Draft FY 23/24 SDBIP to Mangaung Metropolitan Council by 20 January 2024	2022/23	1 July 2023 - 30 June 2024	Approved Reports by Centlec Boards	One (1) proof of submission to MMM.	As per par 6.5 above	
	10%	7.5.1(b)	Submit final draft Multi-Year Business Plan and SDBIP FY 2023/24 to Mangaung Metropolitan Council by 31 st March 2024	2022/23	1 July 2023 - 30 June 2024	Approved Reports by Centlec Boards	One (1) proof of submission to MMM.	As per par 6.5 above	

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Key Performance Area	Weighting	Ref.	Performance Indicator	Baseline Information	Target				Progress on date of review
					Timeframes	Quality	Quantity	Measurement	
	15%	7.5.1(c)	Signed Performance agreement of Executives for FY 2023/24 submitted to Marketing to be posted on Centlec website by 31 July 2023.	2022/23	1 July 2023 - 30 June 2024	Signed Contracts aligned to approved SDBIP 2023/24 FY	Five (5) Performance Agreements of Executives posted on Centlec Website	As per par 6.5 above	
		7.5.1 (d)	Ensure that the performance assessment of the Executive Manager Compliance and Performance is conducted as per performance agreement (Paragraph 7) by the 30 June 2024	2022/23	1 July 2023 - 30 June 2024	Signed Contracts aligned to approved SDBIP 2023/24 FY	Five (5) Performance Agreements of Executives posted on Centlec Website	As per par 6.5 above	
Good Governance & Public Participation	10%		% OF Risk Management action plans implemented	2022/23	Quarterly	Recommended Action Plans aligned to the root cause analysis	Dependent on the Action Plan items relevant to P&C	As per par 6.5 above	


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Key Performance Area	Weighting	Ref.	Performance Indicator	Baseline Information	Target				Progress on date of review
					Timeframes	Quality	Quantity	Measurement	
	15%		% of AGSA and Internal Audit issues related to the department resolved quarterly.	2022/23	As per the Audit Plan	Recommended Action Plans aligned to the root cause analysis	3 days	As per par 6.5 above	
	5%	MMFA Circular 88 G3.11	Zero(0) repeatable internal and external audit findings	2022/23 AGSA and Internal Audit Action Plans	Quarterly	External Evidence	Annual	As per par 6.5 above	

2. CORE COMPETENCIES REQUIREMENTS (CCR)

CORE COMPETENCIES 20%										
KPA	Weighting	Reference	Strategic Focus Areas	KPI	Baseline	Time frames	Self-Assessment		Panel Assessment	
							Weighting	Score	Weighting	Score
Strategic capability and Leadership	4%		Business Focus and Goal Orientation	Deliver on departmental requirements of institutionalization of Batho Pele as per guidelines	2023/24					
Change Management	2%		Human Development to ensure Institutional Capacity and talent retention	95% of Turnaround time on filling of departmental funded vacancies (request progress reports)	2023/24					

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CORE COMPETENCIES 20%										
KPA	Weighting	Reference	Strategic Focus Areas	KPI	Baseline	Time frames	Self-Assessment		Panel Assessment	
							Weighting	Score	Weighting	Score
			Stakeholder Engagement – Batho Pele Principles	100% implementation of change management action plans						
Customer Orientation and Customer Focus (compulsory)	2%		Stakeholder Engagement – Batho Pele Principles	95 % increase in employee satisfaction reviews within CENTLEC.	2023/24					
Financial Management (compulsory)	2%			95 % Spending allocated departmental budget (OPEX & CAPEX)	2023/24					
	5%			100 % of valid departmental invoices submitted to SCM within 10 days of invoice date	2023/24					
People Management and Empowerment (compulsory)	4%		Human Development to ensure Institutional Capacity and talent retention	95 % of employees receiving development and training as per the priorities of the WSP and Report	2023/24					
	1%			100% Percentage of disciplinary cases resolved (ensure that step 1 and 2 of grievances are addressed within the policy and regulations and HRM timelines)	2023/24					

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3. KEY PERFORMANCE AREAS REQUIREMENTS SCHEDULE

The employee's assessment will be based on his performance in terms of the outputs/outcomes (performance indicators) identified as per attached Performance Plan (Annexure "A"), which are linked to the KPAs, and will constitute 80% of the overall assessment result as per the weightings agreed to between the employer and employee:

No.	Key Performance Areas (KPAs) = 80% of the total Score	Weighting
1	Municipal Transformation and Organisational Development	0
2	Basic Service Delivery and Infrastructure Development	50
3	Local Economic Development	0
4	Financial Management & Viability	0
5	Good Governance & Public Participation	30
TOTAL (NB: the sum total of weighted KPAs must always add up to 80)		80

4. CORE COMPETENCIES REQUIREMENTS (CCR) SCHEDULE

The Core competencies will make up the other 20% of the employee's assessment score. Competencies that are deemed most critical for the employee's specific job should be selected from the list below as agreed to between the employer and employee:

No.	Core Competencies = 20% of the total Score	Weighting
1	Strategic leadership	4
2	Change Management	2
3	Customer Focus Orientation	2
4	Financial management	7
5	People Management	5
TOTAL (NB: the sum total of weighted CR must always add up to 20)		20

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5. PERSONAL DEVELOPMENT PLAN (PDP) [for addressing developmental gaps]

Employee's Name: _____

N.A LETENO

Employee Number: _____

200404

Job Title: _____

EM: COMPLIANCE & PERFORMANCE

Department: _____

COMPLIANCE & PERFORMANCE

Manager: _____

Date: _____

Skills/Performance Gap	Outcomes Expected	Suggested training and/or development activity	Suggested mode of delivery	Suggested Timeframes	Work opportunity created to practise skill/development area	Support Person

Employee's Signature: _____



Signature of the Chief Executive Officer: _____



5. RECORD OF ASSESSMENT MEETINGS (CONTROL SHEET)

Employee's Name: A.N LETENO Employee Number: 200404
 Job Title: EM: COMPLIANCE & PERFORMANCE Department: COMPLIANCE & PERFORMANCE
 Manager: _____ Date: _____


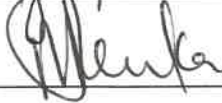
Date of assessment meeting	Manager's views on differences of assessment	Comments of the Chief Executive Officer	Action to be taken if any (feedback to be given to the Employee)
Q1			
Q2			
Q3			
Q4			
Additional review:			

Thus done and signed at Bloemfontein this 28th day of June 2023.


EMPLOYEE:

Signature:  Name Print: Ntebaleng Annastacia Leteno



WITNESSES:

1. Signature:  Name Print: Sedie Tsooi
 2. Signature:  Name Print: M.J. Leroka

FOR AND ON BEHALF OF CENTLEC (SOC) LTD (EMPLOYER):

Signature:  Name Print: Mafane Sekoboto

WITNESSES:

1. Signature:  Name Print: Kkersop
 2. Signature:  Name Print: Carolus Stapan