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## OFFICE OF THE CEO

*Communications and Marketing*

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| <b>Our Ref.:</b> MEDIA ALERT HEAVY STORM – MANGAUNG                                     | <b>Your Ref.:</b>                                    |

## MEDIA ALERT

### SEVERE THUNDERSTORMS – MANGAUNG

#### *For immediate release.*

The South African Weather Services has earlier on issued an Impact Based Level 4 warning for severe thunderstorms for today, 12<sup>th</sup> October 2023, in Mangaung Metropolitan Municipal area between 14H00 until 23H00.

This predicted weather conditions, often impact on our network negatively, as a result, we anticipate high volumes of calls to be logged through our 24 hours Call Center and Social Media Platforms. However, we have personnel on standby to ensure that any eventualities that may come due to the predicted storm are dealt with.

In areas where we are currently experiencing power outages, our technical teams have already been dispatched to urgently attend to this situation to help normalize and restore power.

To report any power outages, please contact our 24 hours Call Center number at 0860 076 937 or send a message to our WhatsApp number: 071 139 5968.

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